



CALOUNDRA CENTRAL APARTMENT HOTEL



Welcome to Caloundra Central Apartment Hotel!

On behalf of the management and staff at Caloundra Central Apartment Hotel we extend to you a very warm welcome, and wish you a pleasant stay in the beautiful city of Caloundra.

Our friendly team are committed to providing our guests a comfortable, relaxing experience and endeavour to exceed your expectations through every interaction. We take a certain pride in being part of your holiday experience and we hope you entrust us with this special responsibility. There are some magnificent services available at Caloundra Central that will add to your journey with us through this magical landscape.

We would like to take this opportunity to both welcome and thank you for choosing to stay at Caloundra Central. We are available at any time so please feel free to call me directly or alternatively make contact via the Front Desk.

Sincerely,
Hotel Management and Staff





Caloundra Central Apartment Hotel

ADDRESS

36 Browning Boulevard
Battery Hill QLD 4551

EMAIL

reservations@caloundracentral.com.au

WEBSITE

www.caloundracentral.com.au

POOL

7 Days
7am – 8pm

OUTDOOR SPA

7 Days
11am – 8pm

RECEPTION LOCATION

Reception is located on the ground floor

RECEPTION CONTACT

Available during reception hours
and up to 8pm

(07) 5490 2400

RECEPTION OPENING HOURS

Monday to Friday
8am – 6pm

Saturday
9am – 6pm

Sunday
9am – 2pm

AFTER HOURS CONTACT

Emergencies only after 8pm
and before 7am

0404 089 242



AIR CONDITIONING

Use air-conditioning remote control to adjust individual room temperature and functions. For any assistance with the air-conditioning & remote please see reception. Please keep the temperature above 20c as the compressor will freeze up with the humidity.

BATHROOM AMENITIES

Your bathroom is stocked with amenities for your convenience. These items will be replenished with your next service.

Your bathroom includes a hair dryer.

If you need any additional bathroom items, please contact reception and they will be provided at no charge.

COTS AND HIGH CHAIRS

Cots and high chairs are available for your convenience. Please contact reception during office hours to arrange this. **Charges apply, see Schedule of Fees.**

LAUNDRY AND IRONING FACILITIES

Each apartment has a laundry room with laundry and ironing facilities available inside.

Please remember to switch off the iron after use.

MAIL

Mail may be left at reception for collection and posting. Alternatively, there is a post office located 3 minutes away via car at the Currimundi Markets. Currimundi News, Shop 1/750 Nicklin Way, Currimundi

PETS

Assistance animals are permitted into accommodation areas and on the premises, though we do ask that you please inform reception of the presence of a service dog. It is the policy of this property that all other pets are NOT permitted in accommodation.

CONFERENCE ROOMS

We offer an on-site conference room for your business needs. Please refer to the "Conferences, Functions & Events" page (7) for more information and see reception for booking details.

TEA AND COFFEE

Your apartment is stocked with coffee, tea bags, sugar, and long life milk. These items will be replenished with your next service.

Any additional stocks you may require can be obtained from reception.

WI-FI

Free Wi-Fi has been installed in each room. To connect to our secured network, login details will be provided in your welcome letter

TELEVISION

The LCD television receives all Free-to-air stations, as well as 12 Foxtel channels.

SERVICING

Daily Service/Check includes, check for rubbish, pull up bedding, replace obviously soiled towels if on the floor and general check of the room.

Servicing is not available on Saturday and Sunday.

A full service is done weekly for longer stays. That includes: change sheets, clean bathroom, clean kitchen if applicable – check of the oven, vacuum mop floors, replace towels, bathmat, hand towel & face washer, replace tea towel and cloth and top up all guest amenities.

PARKING

On site parking is available for 1 and 2 bedroom apartments. Limited parking is available for studios. Use of our parking facilities is at the risk of each guest. Management takes no responsibility for any damage or loss to and within vehicles. Please see reception for more details.



NO SMOKING

Our property is NON SMOKING. Please refrain from smoking in your room, on the balconies and anywhere within the property. **Evidence of smoking will incur a fee, see Schedule of Fees.**

NOISE

We ask that you respect other guests by limiting the amount of noise made after 9:00PM, any disturbances that require management involvement may have a charge imposed. Whilst we encourage guests to enjoy themselves, we advise there is a strict **No Party Policy**. Failure to comply will incur a fee, see **Schedule of Fees**.

KEYCARDS

KEYCARDS to the apartment must be returned to reception or placed in the key box situated before the secure gate on departure. A **replacement fee** shall be charged to the guest account should they not be returned or damaged beyond use. **See Schedule of Fees for details.**

DAMAGE & LOSS

The person(s) registering as the guest(s) shall be liable for any loss or damage to the appliances, furniture, keycards, fixtures and all fittings in the Apartment. Fair wear and tear excluded.

THEFT

Central Apartment Group shall not be responsible for, or liable to compensate for the loss, theft or damage of personal property on, or brought into the apartment or in the immediate vicinity of the Apartments.

LIABILITY OF PAYMENT

Where guests sign for and on behalf of a business or company, and in the event that the business or company is unable to or refuses to pay any amount due, the Guest(s) shall be liable to pay on demand any amount owing by the business or company under the agreement.

REFUNDS

Full refund of deposits shall only be paid if the Terms and Conditions detailed in the Reservation Confirmation Letter are fully satisfied.

TERM OF STAY CHANGES

Should the term of accommodation be reduced, the registered guest hereby agrees to be liable for the appropriate tariff under the current Schedule of Rates. Refunds may be applied to an early departure (Under Management's Discretion).

NUMBER OF GUESTS

The number of guests in the apartment at any one time shall not exceed the number of guests declared on the Guest Registration Form. Should at any time the number of guests in the apartment exceed the number of guests detailed, Central Apartment Group reserves the right to terminate the reservation immediately, without refund.

FIRE ALARMS

Central Apartment Group has the right to charge for any Fire False alarm if set off by a guest where the Fire Brigade is called out. The Normal fine is \$1,500.00 that will be charged if required. However a minimum of \$400.00 plus GST will be charged to your Credit card after the Fire Brigade call out.

ROOM DEPARTURE

Guests are responsible for the state of the room upon departure. If rooms are found to be in an excessively bad state, the guest acknowledges that Central Apartment Group has the right to charge a cleaning fee to the credit card supplied when making the booking.



SCHEDULE OF FEES



ITEM	FEE/INFORMATION
Cancellation Fees	Full night if within 48 hours of arrival
Car Parking	Prices vary for each property
Credit Card Fees	Mastercard/Visa 1.5% AMEX 3%
Fire Brigade Callout	Based on fee issued by governing state authorities, minimum \$1500.
Guest Extra Cleaning	\$50/hour per person + Loss of room income
Guest Key Replacement	Minimum \$100 + additional cost if lock replacement is required
Guest Damage Repairs and Maintenance	\$50/hour per person (or tradesman cost) + Loss of room income + Cost of materials
No Party Policy	Call out fee minimum of \$100 + Loss of any bond
Smoking	\$500 + Loss of room income
Room Upgrade	Difference between room type tariffs, minus %10
Late Check out 12pm	\$75
Late Check out 2pm onwards	Cost of additional night
Cot hire	\$30
High Chair Hire	\$30
Rollaway	\$40
Extra Linen Change	\$50



BREAKFAST

Breakfast and snack packs are available at reception kiosk for a modest charge. Please contact reception to order.

DINING

Our on site restaurant is currently closed. We are working on an exciting new offer coming soon.

ALCOHOL

A selected range of alcoholic drinks are available to purchase. Please contact reception for more information and to order.





Caloundra Central Apartment Hotel offers a conference room and event space suitable for small functions, meetings, conferences, and events, with facilities to seat up to 20 delegates in a relaxed coastal setting.

A variety of catering packages are available from our in-house restaurant. Our Browning Room meeting and event area includes free Wi-Fi, secure undercover parking and audiovisual equipment is available for hire.

Caloundra Central offers several conference package options with per person, per day charges for a simple and cost effective way to produce a successful meeting or event. Our team of professionals are ready to take care of your every need. To book please contact reception or visit our dedicated conferencing website

cagconferences.com.au

CONFIGURATIONS AND CAPACITIES



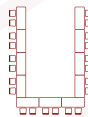
RECEPTION

20



THEATRE

20



U-SHAPE

18



BOARDROOM

15



CLASSROOM

18



Browning
Room



**AIRLINES****Qantas**

For reservations call 13 13 13

Virgin Australia

For reservations call 13 67 89

Jetstar

For reservations call 13 15 38

The closest airport is the Sunshine Coast Airport, approximately 25km away or 30 minutes from the hotel by car.

Alternatively, Brisbane Airport is just over an hour South.

Should you need transportation to either airport, please call reception to arrange a taxi. Charges apply.

CAR RENTALS**Thrifty Car & Truck Rental Currimundi**

Call: (07) 5491 6100

Address: 678 Nicklin Way, Currimundi QLD 4551

Trusty Car Rentals

Call: (07) 5491 2444

Address: 65 Bowman Rd, Caloundra QLD 4551

Budget Car Rentals Caloundra

Call: 13 27 27

Address: 21 Daniel St, Caloundra QLD 4551

Europcar Warana

Call: (07) 5443 2300

Address: 294 Nicklin Way, Warana QLD 4575

PUBLIC TRANSPORT

Buses run consistently from Caloundra to the rest of the Sunshine Coast, including Kawana, Maroochydore and Noosa.

For information on timetables and routes, visit: translink.com.au

EMERGENCIES

Dial '0' for external calls, then:

Emergency	000
Caloundra Police Station	(07) 5439 4444
Crime Stoppers	1800 333 000
Caloundra Public Hospital	(07) 5436 8500
Road Condition Reports	13 19 40

DOCTORS AND HOSPITALS**Buderim Private Hospital**

Call: (07) 5430 3303

Address: 12 Elsa Wilson Dr, Buderim QLD 4556

Sunshine Coast University Private Hospital

Call: (07) 5390 6000

Address: 3 Doherty St, Birtinya QLD 4575

Caloundra Health Service

Call: (07) 5436 8500

Address: West Terrace, Caloundra QLD 4551

Caloundra Bulk Billing Surgery

Call: (07) 5438 1488

Address: 68 Bulcock St, Caloundra QLD 4551

CHEMISTS**Terry White Chemmart**

Call: (07) 5493 7560

Address: 750 Nicklin Way, Currimundi QLD 4551

Direct Chemist Outlet Caloundra

Call: (07) 5491 1540

Address: 1 Ormuz Ave, Caloundra QLD 4551

Chemist Warehouse

Call: (07) 5438 2155

Address: 4/2 Sydal St, Caloundra QLD 4551



SHOPPING

Currimundi Marketplace

With a great mix of shops, plenty of parking and family friendly facilities, the Currimundi Marketplace has all your shopping needs covered in one convenient location, just minutes from the hotel.

Address: Cnr Nicklin Way & Bellara Drive, Currimundi

Sunshine Plaza

This is the largest shopping centre on the Sunshine Coast. The centre has the largest and most diverse variety of shops in the region, with over 220 specialty stores to choose from.

Address: 154 - 164 Horton Parade, Maroochydore

NIGHTLIFE

Dicky Beach Surf Club

Dicky Beach Surf Club is set behind the dunes with ocean views and a coastal bush setting. Come in for a hot meal or an ice cold drink while you relax on the Al Fresco Deck and enjoy the views, the sounds of wildlife and the waves crashing on our treasured Dicky Beach.

Address: 1A Coochin St, Dicky Beach

Drift Bar

Beautifully located on The Esplanade at Bulcock Beach, Drift Bar is a picturesque spot to enjoy views of the beach, accompanied by a drink and some live music. The bar is chicly styled with blonde timber and beachy knicknacks and the ambience is relaxed.

Address: 30 The Esplanade, Caloundra

Solbar

Solbar blends alfresco dining with cutting edge sound design and a comfy lounge bar. This venue offers quality meals, friendly atmosphere and local, national and international touring bands. Solbar is the word for delicious food and live music on the Sunshine Coast.

Address: 12 - 20 Ocean St, Maroochydore

CINEMAS

BigScreen Cinemas Caloundra

Right in the heart of Caloundra is the historic and popular Big-screen Cinemas. Established in the 1930s, this cinema showcases the best blockbusters seven days a week.

Address: 11 Bulcock Street, Caloundra

BANKING

ANZ

Call: 13 13 14

Address: 710 Nicklin Way, Currimundi

Commonwealth Bank

Call: 13 22 21

Address: 47 Bowman Road, Shops B2-B4 Stockland Shopping Centre, Caloundra

NAB

Call: 13 10 12

Address: 47 Bowman Road, Shops B2-B4 Stockland Shopping Centre, Caloundra

Westpac

Call: 13 20 32

Address: 43 Bulcock St, Caloundra

HAIR AND BEAUTY

Bec's Beauty In Harmony

Call: 0409 270 907

Address: 80 Beerburum St, Dicky Beach

Top Of The Coast Hair Salon

Call: (07) 5491 9383

Address: 132 Beerburum St, Aroona

GYM AND FITNESS

Impact Strength & Fitness

Call: (07) 5437 8818

Address: shop 2/224 Nicklin Way, Warana

FLORIST

Caloundra Florist & Garden Centre

Call: (07) 5491 3425

Address: 138 Bulcock St, Caloundra



AUSTRALIA ZOO

Australia Zoo – It's as WILD as LIFE gets!

At the world famous Australia Zoo a team of passionate conservationists work around-the-clock to deliver an animal experience like no other. Cuddle a koala, hand-feed the kangaroos, walk with a Sumatran tiger and watch a crocodile launch from the waters edge.

Australia Zoo is the ultimate wildlife adventure delivering conservation through exciting education.



UNDERWATER WORLD SEA LIFE AQUARIUM

No trip to the Sunshine Coast is complete without visiting SEA LIFE Mooloolaba! Home to thousands of animals, including sharks, seals, turtles, stingrays, otters, sawfish, and tropical fish, SEA LIFE Mooloolaba offers entertainment for young and old alike.

Walk underwater through the glass viewing tunnel and see Australia's marine life like never before! Come within inches of huge sharks, rays and turtles and see some of the remarkable marine and freshwater animals that Australia is famous for.

THE BIG KART TRACK

The Big Kart Track is the largest commercial go-kart track in Australia. With tracks for kids combined with the main attraction – an international standard race track, capable of running 50 go-karts at one time with 1.2km of track – this venue has got it all. Straights, bends, chicanes, and hair-raising hairpins. Find the rush you desire.

With bookings only required if you are looking to bring 12 or more people, feel free to grab your tickets on-line instantly today.



AUSSIE WORLD

Less time in queues, more time on rides! It's unlimited fun at Aussie World with over 30 rides and attractions for the young and young at heart including water ride Plunge, water play area Leak'n Logs, thrill ride Redback and the Giant Slide. Entry includes unlimited rides for one all-inclusive price.

And with shorter queuing times you get to ride your favourite ride as often as you like!



CALOUNDRA SURF BEACHES

The Caloundra region has a multitude of beautiful beaches, with some of the best surf spots on the Sunshine Coast. Regardless of whether you are a learner or an experienced surfer, there will be a spot perfect for you with reefs, points, and beach breaks all on offer. Try Kings, Moffat, Dicky, Ann St, Currimundi, or the local favourite, Wurtulla.

All of these locations are patrolled and are also popular swimming spots.



GLASSHOUSE MOUNTAINS

The Australian National Heritage listed Glasshouse Mountains are a group of eleven hills that rise abruptly from the coastal plain of the Sunshine Coast hinterland. The highest hill is Mount Beerwah at 556 meters above sea level. Whilst the traditional names for the hills themselves are very old, the term 'Glasshouse Mountains' was given more recently by explorer Captain James Cook on the 17th of May, 1770.

QUEENSLAND AIR MUSEUM

Queensland Air Museum's mission is to collect and preserve all aspects of aviation heritage, with a special emphasis on Australia and Queensland.

The museum and its exhibits are open daily, and with one of the most extensive collections of aircraft in the country a visit to the Queensland Air Museum is a truly eye opening experience.



SUNSHINE COAST STADIUM

Sunshine Coast Stadium is part of the Kawana Sports Precinct and is the premier facility for sport, leisure and events in the region. The Stadium hosts an array of events including international, national, state and local games across many sports, training camps, community events as well as major music and entertainment events. While you're in the area, why not see what's on at Sunshine Coast Stadium.

MOOLOOLABA WHALE WATCHING TOUR

Jump aboard "Whale One" Mooloolaba for the adventure of a lifetime! A Whale Watching Cruise can change your whole perspective on life – it can touch the deepest of emotions – overwhelm you with love and affection – have you feel all warm and fuzzy – and this is all at the sight of one of the most magnificent mammals on this planet – The Humpback Whale. Please note: Available only throughout June, July and August.





Caloundra Central Apartment Hotel is owned and managed by **Central Apartment Group**.

Central Apartment Group specialises in the management and operation of apartment hotels across Australia.

Our philosophy is to create a 'home away from home', allowing you to stretch-out, work and relax in affordable luxury. Our focus is providing quality accommodation and personalised service in superior locations.

For a complete list of our hotels across Australia, please visit our website.

WEBSITE

www.centralapartmentgroup.com.au

EMAIL

info@centralapartmentgroup.com.au

HEAD OFFICE PHONE NUMBER

(07) 3852 3334

HEAD OFFICE

Alison House
35 Dover Street, Albion, 4010
PO Box 3224, Newstead, QLD, 4006





CENTRAL APARTMENT GROUP



With 26 hotels in 15 destinations across Australia, Central Apartment Group has you covered.

To book your next accommodation, visit

cag100.com.au



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APARTMENT GROUP